

PART 8 - Miscellaneous Services
SECTION 3 - Emergency/Group Alerting Services

1st Revised Sheet No. 50
Cancels
Original Sheet No. 50

WIRELESS 911 SERVICE

A. DESCRIPTION

W 911 service will be provided only to: 911 customers, who have made valid request(s) to wireless carrier(s) pursuant to FCC rules (47 C.F.R. §20.18), and who have notified Company of such request(s) in writing 150 days prior to the desired service date for both Phase I or Phase II service.

W 911 Service is a service offering which routes wireless calls to specific Public Safety Answering Points (PSAPs) and provides a Mobile Directory Number (MDN) for callback information and the appropriate caller location information to support the Federal Communication Commission's (FCC) Phase I and Phase II requirements established in Docket Number 94-102.

This service will support the following wireless E9-1-1 des solutions:

- Call path Associated Signaling (CAS)^{/1/}
- Non-Call path Associated Signaling (NCAS)
- Hybrid

/1/ The CAS solution does not support Phase II and customers that utilize CAS for Phase I will be required to migrate to NCAS or Hybrid solutions for Phase II implementation.

Issued: September 19, 2002

Effective: November 4, 2002

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WIRELESS 911 SERVICE (cont'd)

D. PRICES

1. Standard Features

Description	Per Call Rate	Nonrecurring Charge	
Wireless 911 (W 911) Service, per PSAP		\$4,257.00	(I)
W 911 Service with wireless switch features, ALI Server upgrades, Selective Routing (SR), SR and ALI Database upgrades, record entry, storage and processing, Tandem to Tandem Transfer and Trunks, and Telco Map Server functionality ^{/1/, /2/, /3/}			(T)
Charge per call	\$0.12		(I)

2. Payment Plans

Budget Billing Option

To accommodate Wireless 911 customers' desire for billing stability, the usage charge defined above may be billed using the Budget Billing Option, as defined below.

- Budget Billing customers are charged a monthly recurring charge based on the Budget Billing units ordered each month. This number is based on estimated average monthly usage. The estimated average monthly usage is used to determine the number of Budget Billing USOCs that the customer needs.

/1/ In applications utilizing a third party database provider, the Company will not assess the completeness of the received ALI record, but will simply deliver it to the PSAP. It will be the responsibility of the third party database provider to ensure that the ALI record provides both the W911 Phase 1 and 2 data as required by the FCC.

/2/ Trunks will be state-averaged, flat rated (not mileage sensitive).

/3/ Nonrecurring Charge will only apply to Phase II deployments.

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WIRELESS 911 SERVICE (cont'd)

D. PRICES (cont'd)

2. Payment Plans (cont'd)

Budget Billing Option (cont'd)

- For a new Wireless 911 customer, the average monthly usage will be estimated jointly by the customer and the Company representative. The result will be rounded to the nearest 500 calls, in order to determine the number of Budget Billing USOCs to order. After six months actual usage is available, the estimate will be modified, as necessary. (D) (T)
- After a Wireless 911 customer has received service for twelve months, the monthly usage estimate will be calculated based on the average actual usage over a recent 12-month period, rounded to the nearest 500 calls in order to determine the correct number of Budget Billing USOCs. The number of Budget Billing USOCs will need to be increased or decreased accordingly. (T)
- Each year, the customer's actual usage charge will be calculated. To perform an account true up described below: (T)
 - If the customer has over-paid, the customer's account will be credited for the amount of over-payment. If the customer has under-paid, the customer will need to pay in full at that point.
- If a customer who has selected the Budget Billing Option disconnects Wireless 911 Service, the actual usage will be calculated to perform an account true-up for the final Wireless 911 bill. (T)
- A non-recurring charge applies when a customer implements the Budget Billing Option, as specified below. (T)

Description	Monthly Charge	Nonrecurring Charge	(N)
Budget Billing Option		\$128.00	(I)
Establishment of Budget Billing - monthly charge, per 500 calls	\$60.00		

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